

CLAIMS

1. A method for facilitating an electronic signature of a document comprising the steps of:
- (A) telephonically authenticating a signer using biometrics;
 - (B) telephonically performing, using voice recognition, at least one of the
 - 5 group comprising (i) identifying the document; (ii) entering data into the document; (iii) affirming data in the document; and
 - (C) telephonically receiving the signature.
2. The method of claim 1 further including the step of:
obtaining a reference voiceprint of the signer; and,
storing the reference voiceprint for subsequent comparison.
3. The method of claim 2 wherein said step of biometrically authenticating the signer includes the substeps of:
obtaining an authentication voiceprint from the signer using over a telephone system;
- 5 comparing the authentication voiceprint with the reference voiceprint and generating an output data set therefrom;
authenticating the signer when the output data set meets predetermined criteria.
4. The method of claim 2 further comprising repeating said steps of identifying the document using voice recognition and signing the document for a plurality of documents during a single telephone call.

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5. The method of claim 4 wherein said repeating step includes the substeps of:
- after said step of signing the document, generating a first message for the signer indicative of a number of remaining documents to be signed;
 - 5 producing a second message for the signer asking whether the signer desires to sign a further one of the plurality of documents;
 - receiving a further signature for the further document using the telephone system.
6. The method of claim 2 further including the steps of:
- authenticating the signer using an identifier to authenticate the identity of the signer;
 - associating the reference voiceprint with the authenticated signer to
 - 5 complete an enrollment; and
 - performing said step of telephonically authenticating the signer using biometrics a plurality of times.
7. The method of claim 6 further including the step of:
- selecting the identifier from the group comprising a password, a personal identification number (PIN) and a mechanism that uniquely identifies the signer.
8. The method of claim 3 further comprising the step of:
- generating an audit record that includes the output data set from said telephonically authenticating step using biometrics.
9. The method of claim 1 wherein the document is one selected from the group comprising a death certificate, a birth certificate, a marriage certificate, a divorce certificate, a vital statistic document, a medical record, and a medical drug prescription.

10. A method for facilitating an electronic signature of a document comprising the steps of:

- (A) receiving an identifier from a signer over a telephone system;
- (B) confirming the identity of the signer when the identifier corresponds to

5 a predetermined reference identifier;

(C) obtaining a reference voiceprint from the signer over the telephone system using a first device to thereby enroll the signer;

(D) obtaining an authentication voiceprint from the signer over the telephone system to authenticate the signer;

10 (E) identifying the document using voice recognition; and

(F) receiving the signature using the telephone system.

11. The method of claim 10 wherein steps (A), (B) and (C) are performed during a first call over the telephone system and steps (D), (E) and (F) are performed during a second call over the telephone system.

12. The method of claim 10 further including the step of:

comparing the authentication voiceprint with the reference voiceprint and generating an output data set therefrom;

5 authenticating the signer when the output data set meets predetermined criteria.

13. The method of claim 12 further comprising repeating said steps of identifying the document using voice recognition and signing the document using the telephone system for a plurality of documents during a single telephone call.

14. The method of claim 12 further including the step of:

selecting the identifier from the group comprising a password, a personal identification number (PIN) and a mechanism that uniquely identifies the signer.

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15. The method of claim 12 further comprising the step of:
generating an audit record that includes the output data set from the
authenticating step.
16. The method of claim 10 further comprising the step of:
obtaining a plurality of reference voiceprints over the telephone system
using a corresponding plurality of devices.
17. A system for facilitating an electronic signature comprising:
means for authenticating a signer based on an authentication voiceprint
received from said signer over a telephone network;
means for identifying a document to be signed based on a first speech
5 sequence received from said authenticated signer over the telephone network, said
identifying means comprising a voice recognition device; and
means for receiving a second speech sequence corresponding to said
signature from said authenticated signer over said telephone network.
18. The system of claim 17 further comprising:
means for obtaining a reference voiceprint of said signer;
means for receiving at least a portion of said document from a
registration system; and
5 a database for storing said reference voiceprint for subsequent
comparison to said authentication voiceprint.
19. The method of claim 18 wherein said authenticating means includes:
means for comparing said authentication voiceprint with said reference
voiceprint and generating an output data set therefrom, and wherein said database
includes said output data set.